An Amazon server outage is causing problems for Alexa, Ring, Disney Plus, and others



Problems for some of Amazon's AWS cloud servers are causing slow loading or failures for significant chunks of the internet. The company's widespread network of data centers powers many of the things you interact with online, including this website, and people started noticing problems at around 10:45AM ET.

There are reports of outages for Disney Plus streaming, *PUBG*, and Amazon's own products like Kindle ebooks, Amazon Music, or Ring cameras. The Down Detector list of services with spikes in their outage reports runs off nearly any recognizable name: Tinder, Roku, Coinbase, both Cash App and Venmo, and the list goes on.

There are reports from network admins everywhere about errors connecting to Amazon's instances and the AWS Management Console that controls their access to the servers. Amazon's official status page has been updated with a message

confirming the outage.

> *We are experiencing API and console issues in the US-EAST-1 Region. We have identified root cause and we are actively working towards recovery. This issue is affecting the global console landing page, which is also hosted in US-EAST-1. Customers may be able to access region-specific consoles going to https://console.aws.amazon.com/. So, to access the US-WEST-2 console, try https://us-west-2.console.aws.amazon.com/*

It appears that the problems are focused on the US East 1 AWS region, so users elsewhere may not see as many issues, and even if you're affected, it could manifest as simply slightly slower loading while the network reroutes your requests somewhere else. Amazon did not immediately respond to a request for comment. We will update this post as more information becomes available.

https://www.theverge.com/2021/12/7/22822332/amazon-server-aws-down-disney-plus-ring-outage