Apple will replace old iPhone batteries, regardless of diagnostic test results

Apple has started offering battery swaps for $29 (a month earlier than promised), after apologizing to customers for slowing older iPhones down as the batteries aged. However, the company did not clarify how it qualified batteries as eligible for the discounted replacement, as the Apple Genius Bar uses a diagnostic test to check whether a battery can retain 80 percent of its original capacity . This led to some confusion over the weekend, with some consumers claiming that Apple denied them a battery swap since their devices passed the diagnostic test.

Apple has now confirmed to *MacRumors* that it would replace batteries on an iPhone 6 or later, regardless of whether or not a diagnostic test shows that the battery of its original capacity. The clarification came after the company reportedly passed along an internal memo regarding the new replacement policy, adding that customers who paid $79 for a battery swap prior to the offer are eligible for a refund in price difference. Though Apple doesn’t consider battery condition in the replacement offer, it’s important to note that it might not replace your battery if it finds other damage to the phone, or if there are third-party components in your device.

Apple slowing down older devices has been a long-held rumor, and this recent information has led to multiple class action lawsuits.

https://www.theverge.com/2018/1/2/16840400/apple-iphone-battery-replacement-genius-bar-diagnostic