

Enterprises keep buying software upgrades that IT thinks will make things worse

Enterprise-sized businesses spend, on average, 28 percent of their software budgets on unwanted upgrades, migrations, and licensing changes. Often, those firms' IT heads think those changes are detrimental.

Those results are according to a survey of 2,018 chief information officers and senior IT decision-makers at companies with at least 10,000 employees that Origina commissioned for its report, "The Software Tax." About half of the respondents (1,011) are from the US, and the rest are from the United Kingdom. All respondents worked at companies with at least \$1 billion in annual revenue.

Keep in mind that Origina provides maintenance for various enterprise software. Its report points to independent software maintenance as a way for IT leaders to regain control over software budgets, illustrating its potential bias. A third-party research consultancy, Censuswide, conducted the survey.

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