

PlayStation Network has been down over 12 hours

PlayStation Network (PSN) has been experiencing a multi-hour outage that started Friday evening. According to Sony's PSN status page, account management, gaming and social, PlayStation Video, PlayStation Store, and the PlayStation Direct website are all dealing with issues.

For gaming specifically, Sony says that "you might have difficulty launching games, apps, or network features." Sony is vowing to fix the problems "as soon as possible." The company hasn't provided an update beyond that on the unusually long outage.

Around when I first published this article at 7:28PM ET, a colleague wasn't able to load their purchased digital games or see their friends, trophies, or even their online status on their PS5. At about 11:45PM ET, I tried to play *Fortnite* on my PS5, but the game showed an error message and wouldn't let me log in. I was able to start my digital copy of *Final Fantasy VII Rebirth*, however.

Sony's status website says the issues started at 7PM ET, but DOWNDetector shows user reports starting to come in about an hour earlier at around 6PM ET. At the peak, there were a bit less than 70,000 reports of problems on DOWNDetector. An r/PlayStation thread about the outage has more than 9,000 comments.

Sony didn't immediately reply to a request for comment.

Updates, February 7th: Added @AskPlayStation's tweet, noted that the outage has been going on for hours, and added details

about my own experiences with the outage.

Update, February 8th: *Noted that Sony has not released an update as of Saturday morning.*

<https://www.theverge.com/news/608946/playstation-network-down-outage>