The 2025 State of Marketing & Trends Report: Data from 1700+ Global Marketers

If you’re anything like me, you probably wish you had more time and resources to get through your work, ponder game-changing ideas, brush up on digital marketing industry trends, and give your audiences unforgettable brand experiences.

I get it. That’s why I put together this overview of top marketing trends for 2025. I’ll share some of my favorite highlights from HubSpot’s recent survey of more than 1,700 B2B and B2C marketers, exploring the key trends, tools, and challenges that today’s marketing professionals are focused on the most.

Plus, keep reading to hear from leaders at OpenAI, Asana, Adobe, Bitly, and more.

Top Digital Marketing Trends in 2025

1. AI is helping marketers keep up with increasing content needs.

In 2024, AI usage among marketers rose at a staggering rate. And while there are countless AI tools available to help with a wide variety of marketing needs, today’s marketers reported they have been particularly focused on using AI tools to create content to keep up with their increasing content needs.

Interestingly, different marketers use AI to create content in different ways. While some report using AI to develop entire drafts from scratch, one of the most common AI use cases was to repurpose content from one format to another.

For example, I've found that marketers may use AI tools to turn a blog post into a video script, or a video clip into a social media post. AI has enabled many marketing teams to increase their content output without having to hire more people.

Diving a little deeper, here are the top AI use cases identified by our survey respondents:

1. Content creation (using generative AI to write copy, create images, get ideas, etc.) (43%)
2. Research (using generative AI for market research, to find datasets, summarize articles, etc.) (34%)
3. Brainstorming (using generative AI to brainstorm content ideas) (27%)
4. Learning how to do things (using generative AI to learn an Excel function, debug SQL code, etc.) (40%)
5. Data analysis/reporting (using generative AI to analyze or manipulate marketing data) (35%)
6. Take notes or summarize meetings (27%)

When it comes to the types of content that marketers have been using generative AI to produce, I've found that social media posts, emails, blog posts, topic ideas, images, and product descriptions are the most common.

In addition, many marketers use tools like HubSpot's Content Marketing Software to turn existing blog posts into social posts, newsletter content, audio files, and other content forms in just a few minutes.

Curious about using AI for content creation? HubSpot's Free AI Content Creator is a great place to start.

It’s also important to clarify that while many of our respondents were focused on using AI to generate content, AI is poised to grow beyond content generation into a range of related domains.

As OpenAI’s Head of Strategic Marketing Dane Vahey notes, “Marketers have been scratching the surface of AI, but so far, it’s been mostly for content generation. In 2025, we expect to see marketers make the leap to using AI for creative ideation, data-driven decision-making, workflow automation, and strategic brainstorming.”

2. Many marketers struggle to integrate

AI into their workflows.

Despite the growing popularity of AI content generation tools, our survey found that many marketers are still struggling to learn to use these tools effectively and integrate them into their workflows.

As Briana Rogers, VP of Marketing at Miro, shared, “Marketers will have to learn how to integrate AI into their work.”

She continued, “The space is moving so quickly and we need to experiment with everything… from the more well-established use cases – like leveraging machine learning to improve ad buying, or creating predictive customer value models – to newer spaces, like identifying patterns in user research and data, assisting in creative development, and building full customer campaigns that are powered by AI.”

Our survey found that while marketers are increasingly investing in AI, many remain less than confident about their ability to use these tools.

Specifically, just **47% strongly or somewhat agreed that they had a clear understanding of how to use AI in their marketing strategy**, and 48% strongly or somewhat agreed that they had a clear understanding of how to measure the impact of AI in their marketing strategy.

Moreover, even among marketers who understand the basics of AI implementation, integrating these tools ethically can also pose a major challenge.

As Dr. Rebecca Hinds, Head of Asana’s Work Innovation Lab, warns, “Gen Z is sounding the alarm: They’re more concerned than any other demographic about whether their organizations can trust generative AI vendors to uphold responsible AI practices.”

She goes on, “Vendors must lead with transparency, clear AI

principles, and a commitment to ethical innovation to gain the support of Gen Z in 2025” — and doing so can be quite difficult for many marketers.

3. AI is making a major impact — but it shouldn’t replace humans.

While many content marketers (myself included) have voiced concerns about the potential for AI tools to replace human content creators, our recent data suggests that this is unlikely to happen.

Past HubSpot survey data shows that the vast majority of marketers still edit content that’s been generated by AI, suggesting that AI tools are acting more like assistants than like fully-fledged, human content developers.

Plus, neither customers nor search engines are likely to reward an excessive reliance on AI-generated content.

For example, a recent post from HubSpot Senior Marketing Manager Curtis del Principe highlighted the punishment handed down to one agency after they farmed thousands of posts with AI in what’s been called an “SEO Heist.”

Other research has highlighted the risk of plagiarism when using AI-generated content, and Google’s Gemini (formerly Bard) actually allows you to double-check its output by providing links to sources that confirm the information it provides.

In other words, AI is definitely making a major impact on the world of content generation – but I don't think it's likely to fully replace human marketers.

4. Social media is the highest ROI marketing channel.

In 2025, the top positions marketers report their organizations are hiring for are content-related, with a specific emphasis on social content.

Notably, this trend spans across organizational hierarchies, with an increased focus on social media for everyone from the individual contributors responsible for creating posts to managers and directors responsible for content strategy.

When we asked marketers to select the top three marketing roles that they expected to be the top priority to recruit in 2025, they listed the following positions:

1. Content Creator (15%)
2. Social Media Coordinator (13%)
3. Social Media Strategist (13%)
4. Creative Assistant (13%)
5. Creative Director (12%)

Clearly, social media remains a major priority for today's marketers. But what is driving this ongoing focus on social?

Our 2024 Consumer Trends Survey found that social media is actually the preferred product discovery channel for Gen Z and Millennials, with Gen X and Boomers also quickly warming up to it. In fact, 64% of Gen Z, 59% of Millennials, and 47% of Gen X respondents reported having discovered a product on social media in the past three months.

This survey also found that 17% of social media users reported having bought a product in-app in the past three months, one in four bought something based on an influencer's recommendation, and 19% sent a DM (Direct Message) for customer service.

On platforms such as Instagram, TikTok, and Facebook, marketers can set up virtual stores for users to purchase without ever leaving the app. From brand discovery to influencer recommendations to in-app purchases and customer service via DMs, social media can become a one-stop shop for the entire customer journey.

As such, it's no surprise that marketers are quickly embracing social selling. Our most recent social selling survey found that 87% of marketers say this approach is effective, and 59% report driving more social sales than in past years.

5. Facebook still proves to be a powerful platform for marketers.

So, social media is clearly the place to be. But what platforms are actually delivering the most value for marketers?

Despite what you may have heard about Facebook being “dead,” it’s still the most popular platform for marketers, with 58% of survey respondents reporting that they leverage the platform as part of their marketing strategy.

Marketers also report that Facebook has had the highest ROI of any social media platform over the past year, with 40% of respondents indicating that the platform is among the top three drivers of ROI.

As a result, I wasn’t surprised to see that more than two out of three marketers plan to maintain the same level of investment or increase their investment into their Facebook marketing efforts in 2025.

6. The Threads vs X showdown continues.

While Facebook remains a leader in the realm of social media marketing, the showdown between its Threads platform and X (formerly Twitter) remains ongoing.

Our latest survey data shows that **68% of marketers plan to continue or expand their investment into X in 2025**, while 59% plan to continue or expand their investment into Threads. In addition, 8% of marketers plan to try Threads for the first time in 2025, and just 18% of marketers list X as among the top-three ROI-driving social media platforms.

To learn more about X versus Threads — and how you can leverage these competing platforms in your own marketing strategy — take a look at some of these deep dives:

- X vs. Threads: What Marketers Need to Know
- The Fastest Growing Social Media Platforms [New Data]
- Which Social Media Channels are Gaining & Losing Steam? [Data]

7. Visual storytelling is on the rise.

While an effective content strategy will typically leverage a range of platforms, our most recent survey data suggests that visual formats such as short-form video, images, and live-streaming video are particularly popular.

These forms of visual storytelling were among the most commonly used content formats in 2024, and in 2025, marketers plan to increase their investment into all three at higher rates than all other formats.

This doesn’t surprise me. After all, in 2024, all three of these visually-focused formats were reported as among the highest ROI formats, and social media platforms that focus on visual content (such as YouTube, Instagram, and TikTok) are also seeing increased investment in 2025 at rates higher than

other channels.

Indeed, our blog team has been predicting a short-form video renaissance since the rise of TikTok during the pandemic, and today, there’s hardly any contest.

Short-form video is now the number one content marketing format, with most marketers saying it offers them higher ROI than any other format.

Specifically, when asked about the formats they use most, marketers listed the following (I bolded the visual formats to illustrate just how prevalent they have become):

- **Short-form video (29%)**
- **Images (29%)**

- Interviews (22%)
- Blog posts (19%)
- **Live streaming video (19%)**

Similarly, when asked which formats deliver the highest ROI, they highlighted:

- **Short-form video (21%)**
- **Images (19%)**
- **Live streaming video (16%)**
- Interviews (15%)
- Blog posts (15%)

Importantly, this isn't just a matter of where last year's marketing dollars were spent — it's also a trend that's reflected in marketers' plans for the future. When asked where they plan to *increase* investment in 2025, respondents mentioned:

- **Short-form video (17%)**
- **Images (15%)**
- UGC (14%)
- **Live streaming (14%)**
- Podcasts or other audio content (13%)

And similarly, on the social media front, respondents reported that the following social formats would be seeing increased investment in 2025:

- **Youtube (30%)**
- **Instagram (29%)**
- **TikTok (28%)**
- LinkedIn (26%)
- Facebook (26%)

Priya Gill, VP & Global Head of Marketing for SurveyMonkey, has found substantial success with visual marketing.

She explains, "Short-form video, images, and user-generated content are impactful because they align with how today's

audiences consume and engage with content — quickly, visually, and authentically. These formats grab attention in seconds and allow businesses to tell compelling stories that resonate."

This even applies to us at HubSpot, too — our own blog team is testing out short-form videos to promote content. That's because marketers are seeing that video-centric social media platforms are the most effective, and they offer the best ROI.

8. Niche influencers are emerging as a key channel.

While influencer marketing has been an important marketing channel for some time, our latest survey highlights the growing role of niche influencers in particular.

In 2024, marketers reported leveraging and benefiting from small-scale influencers — that is, influencers with fewer than 100,000 followers — more than larger-scale influencers.

Our respondents noted that despite their relatively small number of followers, these niche influencers offered access to audiences with strong brand loyalty and trust, making them especially valuable.

Parimal Deshpande, Senior Director of Product Marketing for Adobe Express, agrees that partnering with a content creator who resonates with your target audience can be incredibly valuable, arguing, "The key to successful marketing lies in building authenticity and trust."

He continues, "Personality-led content, delivered through creators and channels that resonate with audiences, is integral to achieving that."

As such, it makes sense that nearly one in four respondents listed influencer marketing as a top trend for 2024, with 68% reporting that they had partnered with a niche influencer in the last year.

In contrast, only one in four survey respondents reported working with an influencer who had between 100,000 and one million followers, and just 7% worked with influencers with audiences of over one million.

To learn more about how real-world marketers are working with influencers, we asked Bitly CMO Tara Robertson to shed some light on her organization’s recent experience with influencer marketing.

She shared, “In the second half of 2024, we launched an influencer pilot program on Instagram to better understand how established personalities and communities could further drive content, conversation, and awareness beyond Bitly’s own channel.”

And what happened?

Robertson reports, “The results were strong. Compared to our average Instagram performance, **we saw 5X higher the impressions and video views, 6X higher engagement, and 82% growth in followers**. As a result, partnering with influencers is becoming a larger part of our overall marketing strategy as a way to broaden our reach, connect more effectively with our target audiences, and show measurable results while still maintaining trust and authenticity.”

Diving deeper, when we asked respondents about the benefits of working with these smaller-scale influencers and creators, the number one reason they cited was that these niche influencers were more trusted by their followers or subscribers.

Beyond this, respondents also noted that smaller influencers give them access to more niche, tighter-knit communities, as well as generally being a lot less expensive than influencers with larger audiences.

In other words, follower count isn’t everything. Our recent Social Media Trends Report found that most marketers say “quality of content” is the most important factor when determining which influencers to partner with, rather than just how many followers or subscribers an influencer has.

Indeed, as Aaron Cort, Head of Marketing, Growth and GTM for Craft Ventures points out, “People have such a high bar for what they act on these days, for both business and consumers.”

In this environment, “Influencers help bridge that gap behind a dedicated effort toward establishing positive brand affinity and word of mouth first.”

9. Data privacy changes remain a

challenge.

From iOS changes to GDPR and Google's plans to phase out third-party cookies, I've seen firsthand that increased data privacy regulations have posed a substantial hurdle for marketing industry growth over the past few years.

As a marketer myself, I know these changes can be frustrating – but with 84% of respondents in our recent consumer trends survey reporting that they believe data privacy is a human right, public opinion is definitely shifting toward having more safeguards around personal data.

As such, it's understandable that nearly nine out of ten marketers (88%) reported that data privacy changes such as GDPR, iOS, and Google phasing out third-party cookies impacted their overall marketing strategy over the past year.

The good news is, there are lots of tools and strategies that today's organizations are pursuing to balance effective marketing with adequately protecting people's data.

To learn more about these alternatives, I'd recommend checking out this blog post, which explores several solutions in depth.

10. Personalization is essential.

According to our latest survey results, 86% of marketers report that their customers get a somewhat or very personalized experience with their brand. Even more impressive, a whopping 94% report that offering a personalized customer experience impacts their company's sales.

In other words, the data shows that offering a highly personalized experience is more essential than ever.

At the same time, studies show that most marketers lack crucial information about their audience, with only 65% saying they have high-quality data on their target demographic.

Indeed, when we asked marketers what they knew about their target audience, less than half reported knowing where they consume content, their basic demographic information, or their interests and hobbies, let alone the kinds of products they are interested in or insights about their shopping habits.

To address these challenges, I've found HubSpot's Marketing Analytics tool can be incredibly valuable. This tool provides helpful insights into customer behavior, preferences, and engagement patterns, helping marketers create more personalized and effective campaigns.

Learn more about personalization with HubSpot CRM.

11. Marketers still struggle with disconnected data and silos.

To personalize your marketing efforts effectively, you need a single source of truth. Unfortunately, our data suggests that this remains a challenge, with many marketers reporting that they struggle with disconnected data sources, company silos, and a lack of a centralized and accessible source of information about their customers.

In fact, just **one out of five marketers reported that their marketing data is fully integrated with the tools they use**, and 30% shared that the interactions between the various tools they used in their marketing role was either slightly or very disjointed.

Similarly, 28% of respondents felt that it was somewhat or very difficult to get the data they needed from other teams at their company, while 34% felt that it was somewhat or very difficult to share their own data with other teams across their company. These issues create a "crisis of disconnection" that can prevent marketing teams from getting a holistic view of their data, as well as reducing the quality of that data.

Anna James, Work Innovation Analytics Lead at Asana's Work Innovation Lab, speaks eloquently to the risks of this crisis, sharing: "Marketers are facing extremely high levels of digital burnout as a result of using fragmented tools and systems."

As such, she argues that "in 2025, success won't come from adding more technology — it will come from refining and streamlining technology, enabling marketers to focus on creativity and more high-value impact."

And James is not alone in this perspective. Today's marketers recognize the power of having a single source of truth to address these challenges of disconnected data and siloed teams: We found that 82% of respondents believe that having a single source of truth for their marketing data is slightly, somewhat, or very beneficial to their organization.

A single source of truth directly addresses the top challenges that emerge when teams are misaligned: A lack of effective communication, sales and marketing teams using different tools, and difficulty sharing data between teams. That's likely why 69% of marketers report that their CRM is somewhat or very important for the success of their overall marketing

strategy.

One of my favorite ways to gain access to a single source of truth is to implement a CRM like HubSpot. HubSpot's CRM integrates data with tools, cutting across silos and boosting alignment across teams.

12. Being data-driven is no longer a nice-to-have.

While the importance of data is far from new, this year's survey responses highlight just how critical it has become to ensure your marketing organization is truly data-driven.

Leveraging data effectively helps marketers understand how their various strategies are performing, in turn helping them demonstrate the ROI of their efforts and informing their decision-making on future strategy.

At the same time, we found that using data to understand and target customers has become less salient in the minds of today's marketers, at least in part because the data landscape has become increasingly challenging due to increasing privacy and security requirements.

In addition, when we asked respondents to identify the greatest challenges they encountered with respect to understanding and gathering data from their target audience, 21% pointed to consumers being less trusting with their personal data, 19% pointed to poor data quality, and 18% noted increased data privacy regulations that reduce access to personal data.

Nevertheless, our research demonstrates that despite these challenges, being data-driven is no longer a nice-to-have. In today's landscape, aligning a brand's marketing initiatives with its customers' values depends on maintaining access to accurate, up-to-date data about those customers.

That’s likely why when asked about the biggest changes in the marketing industry over the last year, 29% emphasized the importance of using data to inform their marketing strategy and 26% noted the importance of using data to demonstrate the ROI and business value of their marketing efforts.

Indeed, the biggest advantages of developing a data-driven marketing strategy that our respondents pointed to were to understand which marketing strategies were most effective (listed by 31% of respondents), to increase the ROI of their marketing efforts (30%), and to reach their target audience more effectively (27%).

As Priya Gill of SurveyMonkey explains, “We’ve found success using data (surveys and polls) to understand what our audiences care most about, keeping content short and snappy, showcasing authenticity, and testing and iterating on our ideas.”

Leveraging data effectively can be quite challenging – but to succeed in today’s business environment, marketers can’t afford *not* to be data-driven.

What’s Next in Marketing Industry Trends

When it comes to the trends defining the current marketing industry, the list above is just the tip of the iceberg. As I put this list together, I was struck over and over again by just how complex and challenging the modern marketing landscape has become.

That’s why visibility into today’s top marketing trends is so critical. While this article includes many of my top trends, for a detailed list of the top tactics, opportunities, challenges, channels, and content marketers will leverage in 2025, I’d definitely recommend checking out our 2025 State of

Marketing Report.

After all, when it comes to marketing, I’ve learned that staying up-to-date is essential. So don’t be afraid to dive into the data!

Source