The oldest Fire TV devices are losing Netflix support soon



It’s finally time to upgrade for many owners of the earliest Amazon Fire TV devices, as Netflix is ending support for them next month, reports German outlet *Heise*.

The cutoff for US users is June 3rd, according to *ZDNet*, which writes that the company has been emailing those who would be affected by the change. Netflix is specifically ending support for the 1st-generation Fire TV streaming box and Fire TV Stick, as well as the 2016 Fire TV Stick with Alexa Voice Remote, *ZDNet* writes. If you didn’t get the email but want to be certain whether your Fire TV device is one of those reportedly losing Netflix, the outlet writes that you can check the “About” section under Settings > My Fire TV.

According to *Heise*, Amazon is offering discounts on new Fire TV Sticks to those affected by the change. Amazon didn't immediately respond when *The Verge* reached out to ask whether that's true for US users, as well.

In a FAQ added to a Netflix help page sometime in the last couple of months (March 15th is when it first showed up on The Internet Archive), the company says it may end support for devices that "can no longer get necessary updates from its manufacturer or support new features." The company also added new references to error codes R4, R12, and R25-1.

Netflix did not immediately respond to *The Verge*'s request for comment.

https://www.theverge.com/news/674165/amazon-1st-generation-fire-tv-devices-losing-netflix-support