This Overlooked Leadership Trait Makes All the Difference in Your Ability to Captivate an Audience

As leaders, we desperately want our teams to feel engaged and empowered. We've all had a manager or boss who has all the necessary skills and experiences to lead a team but fails to do the most important aspect of leadership — connect with others.

Fifty-seven percent of American workers say their managers could benefit from training on how to be better people managers, according to a 2020 report from the Society for Human Resource Management. Executive coach and speaker Amy M Chambers has created a strategy to overcome this very real leadership problem.

Chambers believes the secret to becoming a better manager is learning how to involve others more — even in small, gradual ways. "When it comes to strategizing, planning, ideating and decision-making, it's essential that we as leaders involve others at every step of the process," Chambers says.

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