

We just lost 3TB of data on a SanDisk Extreme SSD

If you're thinking of buying a SanDisk Extreme Pro, Extreme Portable, Extreme Pro Portable, or WD MyPassport SSD, *maybe just don't*.

My colleague Vjeran just lost 3TB of video we'd shot for *The Verge* because the drive is no longer readable.

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gray-bd dark: [& > a]: shadow-underline-gray">Screenshot by Vjeran
Pavic / The Verge

This isn't a drive he purchased many months or years ago – it's *the supposedly safe replacement* that Western Digital recently sent after his original *wiped his data all by itself*. Remember when we warned you about that?

SanDisk issued a firmware fix for a variety of drives in late May, shortly after our story. They sent out Vjeran's replacement in early June. He'd just begun to trust it with work files again. Silly him? A Reddit search suggests we may not be the only ones who've already lost data again.

"Lost" is not always "gone" when it comes to data. But data recovery services can be *expensive*, and Western Digital never offered Vjeran any the first time it left him out to dry. (Have they offered any to you?)

Honestly, it feels like WD has been trying to sweep this under the rug while it tries to offload its remaining inventory at a deep discount – they're still 66 percent off at Amazon, for

example. As far as I'm aware, WD has yet to even acknowledge the possibility of massive data loss. Here, it merely says that the drives have a "firmware issue" where they might "unexpectedly disconnect from a computer." Doesn't sound all that urgent?

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dark:[>a]:shadow-underline-gray-63">*Astroturfing at Amazon.*
Were these written by ChatGPT? I can't say.